HELPLINE FOR UKRAINIAN CHILDREN AND FAMILIES Save the Children

In response to the emergency, Save the Children Italy is making its Helpline available to respond to requests for immediate support for Ukrainian families and minors arriving alone in Italy.

Ukrainian minors and families who have arrived in Italy, as well as local authorities, social and health services and the staff of the structures that need support or information, can call the Helpline directly.

The Helpline ensures:

- V Telephone linguistic and cultural mediation (in Russian, Ukrainian and Belarusian)
- V Legal guidance and support
- V Assistance with reunification procedures
- V Initial support and psychological and emotional support after a traumatic event, identification and possible treatment of particularly vulnerable situations

To get in touch with the Helpline call the free number



800.141016 - 351.2202016

Monday to Friday from 10 a.m. to 17.00 p.m. or send an email to helplineminorimigranti@savethechildren.org